

**NAAC DVV CLARIFICATIONS**

## Key Indicator – 5.1 Student Support

Metric	Particulars
5.1.4	<b>The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</b> <b>1. Implementation of guidelines of statutory/regulatory bodies</b> <b>2. Organization wide awareness and undertakings on policies with zero tolerance</b> <b>3. Mechanisms for submission of online/offline students' grievances</b> <b>4. Timely Redressal of the grievances through appropriate committees</b>

**HEI Input: A. All of the above**

DVV Clarification	HEI Response
Provide: 1) Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines.	As per your guidance, 1) Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines has been provided.
2) Circular, web-link or committee reports explaining the purpose of the metric.	2) Circulars, web-links or committee reports explaining the purpose of the metric have been provided.
3) Minutes of the meetings held by the student grievance committee, as per metric.	3) Minutes of the meetings held by the student grievance committee, as per metric have been shared.

**LIST OF DOCUMENTS UPLOADED**

S.NO	Content	Link
1.	<b>Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines.</b>	<a href="#">VIEW</a>
2.	<b>Circular, web-link or committee reports.</b>	<a href="#">VIEW</a>
3.	<b>Minutes of the meetings of student grievance committee.</b>	<a href="#">VIEW</a>