

GRIEVANCE REDRESSAL COMMITTEE MEMBER

S.NO	NAME	DESIGNATION	ROLE	MOBILE NUMBER
1.	Dr. A.KUMARAVADIVEL	PRINCIPAL	CHAIR PERSON	9443850603
2.	Mr. P.MALAISELVARAJA	HOD / MECH	MEMBER	9843354618
3.	Mrs. J. SIVSASANKARI	HOD/ S&H	MEMBER	9788988036
4.	Mr. P. NAVANEETHAKRISHNAN	HOD / ECE	MEMBER	8508877326
5.	Mr. N. RAGUVARAN	HOD / EEE	MEMBER	9003303896
6.	Mr.M.ARUTKUMARAN	HOD/AGRI	MEMBER	-
7.	Mr. M . MOHAMED FAISAL	HOD/CSE	HEAD	9688110199

GRIEVANCE REDRESSAL CELL

ROLES AND RESPONSIBILITIES

Roles	Responsibilities
<ul style="list-style-type: none">• The Grievance Redressal Cell plays a crucial role in addressing and resolving complaints or concerns raised by students, faculty, and staff within an institution. Its primary function is to provide a fair, transparent, and accessible platform for individuals to voice their grievances related to academic, administrative, or personal matters.• The cell ensures that complaints are addressed in a timely manner, following a structured procedure to investigate issues and offer appropriate solutions. Additionally, it fosters a positive institutional environment by promoting accountability, maintaining confidentiality, and ensuring justice for all parties involved. The Grievance Redressal Cell helps in building trust and creating a harmonious atmosphere within the institution.	<ul style="list-style-type: none">• The Grievance Redressal Cell is tasked with managing and resolving complaints from students, faculty, and staff, ensuring a fair and transparent process for addressing concerns. Its responsibilities include receiving and documenting grievances related to academic, administrative, or personal issues, and conducting thorough investigations to gather relevant information.• The cell proposes timely and appropriate solutions while keeping complainants informed about the progress of their cases. It also plays a role in developing and reviewing grievance policies to ensure effectiveness and transparency. Additionally, the cell promotes awareness of the grievance process among stakeholders and provides training for staff on effective complaint handling. By maintaining records and reporting trends, the Grievance Redressal Cell contributes to a supportive and respectful institutional environment, fostering trust and accountability.